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## SHARP PANELS VENEERED PANEL WARRANTY

Timber veneers are thin slices of natural or reconstituted timber, typically adhered to the face of wood panels such as Plywood, MDF and particleboard. Sharp Panels assembles the veneer sheets and glues them to substrates.

Our warranty is concerned with the bond between the veneer and the substrate and the bond is warranted for a period of 10 years from the purchase date and is subject to the following conditions:

- 1. If the substrate and or veneer are subject to adverse environmental conditions then the warranty is void.
  - a. Adverse environmental conditions include but are not limited to
    - Anything that affects the dimensions of the product as in impact or abrasion, swelling or shrinkage.
    - ii) Temperature and humidity beyond what is deemed to be suitable for interior wood products.
    - iii) Any Biological agent that causes deterioration of the veneer or the substrate.
- 2. If the substrate and or veneer are not properly coated with appropriate finish or if that finish is removed through wear or by any other means then the warranty is void.
  - a. For appropriate finishes refer to the Timber Veneer Association Product Manual finishes guide section.
  - b. Specifically, an appropriate finish is NOT a "penetrating oil" or "wax".
  - c. Finish must be applied in accordance with the manufacturer's instructions and most be applied to both sides, edges and any penetrations.

In all cases, any fulfilment of this warranty is limited to the entity that purchased the materials from Sharp Panels and compensation is limited to the replacement of any raw materials that Sharp Panels determines has had a warrantable failure.

Please note: Timber is a natural product therefore:

- a. At no point will colour or change of colour or variation in colour from panel to panel be considered a fault.
- b. At no point will grain, figure, structure or variation in the properties from panel to panel be considered a fault.

Please note: Timber veneers are a premium finish therefore:

- a. Marks, blemishes and mechanical damage found after installation are entirely the responsibility of the installers and processors of the product.
- b. Veneered panel jobs are not generally suited to computerised optimisation.